# North Carolina Chief Justice's Commission on Professionalism State of the Profession and Quality of Life Survey

Random Sample Report (N=597)

**December 28, 2005** 

With the support of the N. C. Bar Association Foundation and Lawyers Mutual of North Carolina

National Institute to Enhance Leadership and Law Practice (LAWLEAD)

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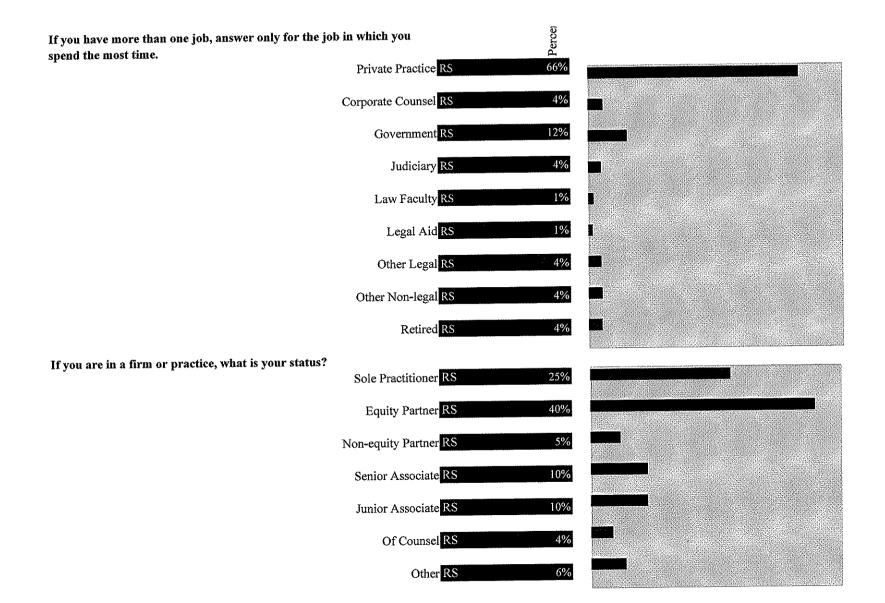
## **Contents**

Life Satisfaction1	
Law Practice Environment2	
Firm/Organization Satisfaction4	1
Billable Hours6	
Vacation Time	7
State of Professionalism 8	8
Life Behaviors9	9
Health, Lifestyle, and Support 1	11
Attitudes and Opinions1	
Attitudes Towards/Use of Lawyer Support Services 1	14
Demographics1	15
Practice Areas1	18
Financial Data1	
Aggregate Indices2	20

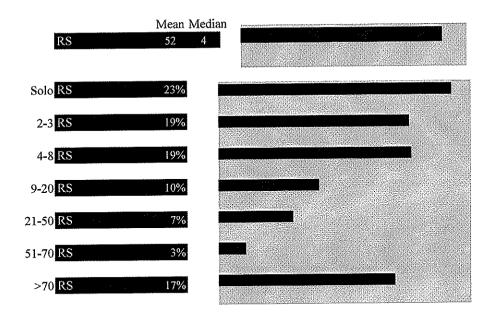
Life Satisfaction											
The Simplified	Coding for mean:*	[7]	[6]	[5]	[4]	[3]	[2]	[1]			
		E .	Delighted	peq	Mostly Satisfied	þ	Mostly Dissatisfied	appy	ible	ıral	Does not apply
Indicate your level of satisfaction with the following aspects of life:		Меап	Delig	Pleased	Mosi	Mixed		Unhappy	Terrible	Neutral	
The amount of time you have available to spend with your family	RS	4.8	8%	23%	32%	20%	9%	5%	2%	0%	2%
The amount of time you have for doing the things you want to do	RS	4.4	5%	15%	27%	28%	17%	6%	3%	0%	0%
Your own family life - your spouse or equivalent, your marriage/relationshi	p, RS	5.5	27%	29%	21%	12%	5%	2%	1%	0%	2%
your children, if any The amount of fun and enjoyment you have	RS	4.9	8%	25%	32%	22%	9%	- 3%	1%	0%	0%
Your friends	RS	5.1	11%	31%	29%	18%	7%	3%	1%	0%	1%
Your own health and physical condition	RS	4.9	10%	29%	26%	21%	6%	5%	3%	-0%	0%
Yourself - what you are accomplishing and how you handle problems	RS	5.0	7%	27%	36%	21%	6%	3%	1%	0%	0%
Your house or apartment	RS	5.7	25%	38%	23%	10%	3%	1%	0%	0%	0%
The direction of your career	RS	5.0	11%	26%	26%	23%	6%	3%	2%	0%	2%
The way your family has adjusted to the work hours you put in	RS	5.0	6%	30%	28%	19%	6%	1%	1%	1%	8%
Your standard of living - the things you have such as housing, car, furniture	RS	5.4	17%	36%	27%	12%	4%	2%	1%	0%	0%
recreation, and the like The way your life measures up against your expectations Your life as a whole	RS RS	5.0 5.4	12% 14%	27% 36%	24% 30%	24% 14%	7% 3%	5% 2%	1% 0%	0% 0%	0% 0%
			Media	n	and the second	******************		e kinima e a la alian	n i niita araastah eshilar	game - a malates	
On average, what percent of the time do you feel happy?	RS	59%	65%								
What percent of the time do you feel unhappy?	RS	18%	10%	10000							
What percent of the time do you feel neutral neither happy nor unhappy)?	RS	24%	20%								
*In order to compute an average, the responses were coded on a 7-point sca	ale.										

<sup>\*</sup>In order to compute an average, the responses were coded on a 7-point scale.

Law Practice Environment



How many lawyers are in your firm/practice?



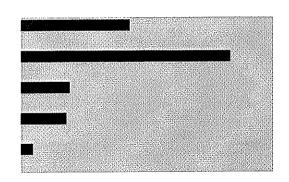
Satisfaction with firm, office or organization	Coding for mean:*	[7]	[6]	[5]	[4]	[3]	[2]	[1]		
	Mean	Delighted	Pleased	Mostly Satisfied	Mixed	Mostly Dissatisfied	Unhappy	Terrible	Neutral	Does not apply
The way people are treated within the firm or organization RS	5.3	12%	37%	27%	12%	4%	3%	1%	0%	6%
The way you in particular are treated RS	5.5	17%	39%	24%	10%	1%	3%	1%	0%	5%
Your working relationship with clients RS	5.5	10%	40%	31%	7%	1%	1%	0%	1%	9%
The intellectual challenge of your work RS	5.4	15%	41%	22%	15%	4%	1%	0%	0%	2%
The way promotions are decided RS	4.9	6%	23%	17%	12%	5%	4%	2%	2%	28%
Your opportunities for advancement RS	5.0	10%	23%	12%	14%	7%	5%	۱%	1%	27%
The quality of service that your firm/organization provides RS	5.7	22%	42%	23%	7%	1%	2%	0%	0%	3%
The work you do on your job - the work itself	5.5	12%	40%	29%	14%	1%	1%	0%	0%	2%
The clarity you have about your role and purpose in the firm/organization RS	5.4	15%	37%	22%	12%	4%	2%	1%	0%	6%
The people you work with on your job - your coworkers	5.6	20%	37%	23%	11%	2%	0%	1%	1%	5%
The opportunity you have to exercise your own judgement, make decisions, RS	6.0	36%	38%	15%	5%	2%	1%	1%	0%	3%
and be accountable for the effects of your decisions  The control you have over the kind of work you do  RS	5.6	26%	34%	20%	11%	3%	2%	0%	0%	3%
The effectiveness of top leadership in managing the organization RS	5.1	12%	27%	20%	15%	6%	4%	2%	0%	15%
The way compensation decisions are made	4.8	10%	23%	19%	17%	6%	6%	2%	1%	15%
Your level of compensation RS	4.9	12%	26%	25%	17%	8%	4%	3%	0%	5%
The way work load is distributed RS	Wean 5.1	% Delighted	% Pleased	Mostly Satisfied	% Mixed	Mostly Dissatisfied	الالالالالالالالالالالالالالالالالالال	7 Terrible	% Neutral	Does not apply

The administrative support you receive	RS	5.0	13%	27%	25%	15%	8%	3%	2%	0%	5%
The office and facilities	RS	5.5	20%	34%	24%	12%	4%	2%	1%	0%	3%
The way people check with you before making commitments that involve	RS	5.4	13%	32%	26%	13%	3%	1%	1%	1%	10%
you  The chance you get to do the things you do best	RS	5.3	15%	34%	22%	19%	4%	2%	1%	0%	3%
The amount of helpful feedback you receive about your performance	RS	4.8	5%	24%	28%	19%	7%	3%	3%	1%	10%
The opportunity you have to learn	RS	5.3	14%	33%	27%	16%	4%	2%	1%	1%	3%
The general level of planning and organization	RS	4.7	5%	22%	32%	22%	7%	5%	2%	0%	5%
The opportunity you have to plan and direct your work	RS	5.3	15%	32%	28%	14%	4%	2%	1%	0%	4%
The level of communication among coworkers about important matters	RS	4.9	8%	28%	27%	18%	7%	3%	3%	0%	7%
Your job as a whole	RS	5.2	10%	37%	28%	15%	4%	3%	1%	0%	2%

<sup>\*</sup>In order to compute an average, the responses were coded on a 7-point scale.

In thinking about your current job, overall, how satisfied or dissatisfied are you or do you feel neutral?





Billable (fee-producing, devoted to creating work product) Hours. (If you are not in a firm or practice, please skip this and the next section)

Mean Median 1551 1625

Number of billable hours you expect to work this year: RS 1551

Your billable hour requirement, if any RS 1672 1800



Nonbillable Hours

How many nonbillable hours do you expect to work during 2002 in each

of the following categories:

Mean Median
Client work - nonbillable RS 228 100

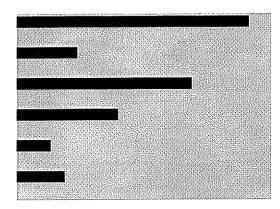
Pro Bono work RS 59 30

Administrative or management activities RS 172 100

Business (client) development RS 99 40

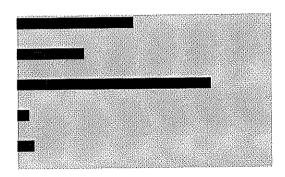
Bar-related activities RS 32 10

Other work activities RS 46 0



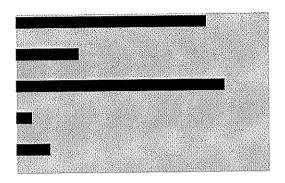
Of your fee-producing time, what percent is billed using the following methods?

	Mean	Median
Fixed fee RS	 36	25
Contingent fee RS	21	5
Hourly rate RS	61	70 <sup>1</sup>
Percentage of transaction RS	3	0
Other RS	5	0 1



For which method of billing would you prefer to render legal services?

Fixed fee RS	37%
Contingent fee RS	12%
Hourly rate RS	41%
Percentage fee RS	3%
Other RS	6%



Vacation time

Excluding working vacations, how many weeks of vacation did you take this RS

last year?

How many weeks of vacation were you allowed to take? RS

5.6

3



State	of Professiona	iem

As you reflect on your experience interacting with opposing counsel over the last few years, how many of these lawyers deemed the following behaviors to be appropriate and acceptable in representing their clients?

		Coding for	mean:*	100	95	85	75	65	55	45	35	25	15	5	0	<u>k</u> r
			Mean	100%	%66-06	%68-08	%62-02	%69-09	20-59%	40-49%	30-39%	20-29%	10-19%	%6-	%0	Do not knc
Acting in a verbally aggressive manner, as if to intimidate other lawyers	RS		≥ 24%	0%	o  %	∞ 1%	4%	3%	6%	4%	9%	12%	23%	24%		4%
Continually interrupting opposing counsel when they are speaking	RS		21%	0%	- 0%	1%	3%	3%	4%	2%	8%	14%	19%	28%	9%	5%
Taking advantage of defaults or technical mistakes as soon as they happen	RS		19%	0%	1%	1%	2%	2%	4%	2%	7%	8%	15%	31%	14%	8%
without communicating with opposing counsel Insulting opposing counsel	RS		14%	0%	1%	1%	1%	2%	3%	2%	4%	6%	16%	36%	21%	5%
Attempting to undermine opposing counsel's credibility before a judge, clie or other decision-maker	nt RS		16%	0%	1%	1%	1%	1%	3%	4%	5%	8%	15%	33%	19%	8%
Violating rules of procedure	RS		18%	0%	[%	1%	1%	1%	4%	3%	6%	10%	18%	26%	15%	12%
Doing whatever it takes to win, regardless of ethics or propriety	RS		19%	1%	1%	1%	2%	2%	4%	2%	5%	11%	16%	33%	12%	6%
Making statements they know to be false (for the purpose of persuasion)	RS		15%	0%	1%	1%	1%	2%	2%	2%	5%	8%	12%	35%	17%	10%
Overbilling clients (for work not performed or in clearly excessive bills)	RS		18%	0%	0%	0%	1%	1%	3%	2%	4%	6%	11%	17%	12%	39%
Doing unnecessary legal work to increase billings	RS		20%	1%	0%	0%	2%	0%	4%	3%	7%	9%	13%	19%	13%	26%
Taking on more work than they can handle	RS		36%	1%	1%	4%	7%	3%	7%	6%	10%	12%	11%	13%	4%	18%
Not doing what they say they will do	RS		26%	0%	1%	2%	3%	2%	6%	7%	10%	14%	18%	20%	7%	8%
Representing clients without appropriate knowledge or preparation	RS		22%	0%	0%	1%	2%	2%	4%	6%	8%	14%	15%	25%	9%	11%
Poorly representing clients	RS		21%	0%	0%	1%	1%	2%	4%	6%	7%	15%	22%	24%	9%	7%
Sending unduly burdensome discovery requests aimed at wearing down	RS		25%	0%	1%	2%	2%	3%	4%	4%	8%	14%	16%	17%	9%	18%
clients JUDGE'S BEHAVIOR: Of judges before whom you appear, how many often	en RS		15%	0%	0%	1%	1%	1%	2%	3%	5%	9%	16%	27%	19%	13%

21%

behave unprofessionally toward counsel, clients, witnesses or court

Overall Index (Average of all item averages) RS

<sup>\*</sup>In order to compute an average, the responses were coded on a 0-100 scale.

#### Life Behaviors

#### How often do you ...

Face rushed situations, with tight deadlines and lots of work to do

Have two or more clients or people of higher rank ask you to do things which conflict substantively

Have interpersonal conflicts with your co-workers

Have problems because clients have unreasonable expectations, make difficult demands, or do not follow advice

Have headaches

Engage in vigorous, sustained aerobic exercise of at least 20 minutes per session

Feel upset because someone criticized you

Use prescriptive medicines to reduce anxiety or depression

Use mood-altering drugs other than alcohol or prescriptive medicines (remember that the information you provide is completely confidential)

Have trouble sleeping at night

Feel very lonely or remote from other people

Have thoughts of ending your life

Talk with family or friends

Feel depressed or very unhappy

Feel on top of the world

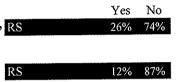
Feel bothered by your heart beating hard or fast without physical exertion

	Coding for mean:	[7]	[6]	[5]	[4]	[3]	[2]	[1]	[0]
	Wean 8.8	Several times a day	Once a day	Several times a	Weekly	Several times a	Monthly %	Rarely	Never %1
RS	3.8	11%	7%	21%	18%	19%	13%	11%	1%
RS	1.6	1%	2%	3%	4%	8%	7%	49%	27%
RS.	1.3	0%	1%	1%	2%	5%	10%	62%	20%
RS	2.3	2%	1%	5%	10%	15%	27%	34%	6%
RS	1.9	1%	1%	5%	8%	11%	13%	44%	17%
RS	3.3	1%	8%	31%	12%	10%	6%	23%	9%
RS	1.6	0%	1%	2%	4%	7%	23%	56%	6%
RS	1.5	1%	8%	1%	- 0%	0%	1%	7%	82%
RS	1.1	0%	0%	1%.	0%	0%	1%	5%	93%
RS	2.2	1%	3%	10%	6%	15%	16%	39%	10%
RS	1.9	2%	1%	7%	5%	9%	14%	44%	19%
RS	1.1	0%	0%	1%	0%	1%	2%	16%	80%
RS	5.7	46%	18%	18%	7%	4%	3%	4%	0%
RS	1.8	2%	2%	4%	5%	6%	20%	46%	17%
RS	2.8	3%	3%	15%	13%	17%	17%	28%	3%
RS	1.3	0%	1%	2%	2%	4%	8%	31%	53%

How often do you ... Have temper outbursts you can't control Feel extremely fatigued or lethargic Practice meditation or other relaxation techniques Suffer from an upset stomach, stomach ache, or nausea Pray Attend church or other religious services Watch TV Overeat Blow off steam, vent anger Talk with a counselor or therapist Have your hands tremble enough to bother you Have your hands sweat so that you feel damp and clammy Feel faint or dizzy Experience a loss of appetite Become easily annoved or irritated

become easily analoyed of infante	
Feel pains in your heart or chest	
Have you ever been diagnosed as having ulcers, coronary artery disea hypertension, stroke, irritable bowel syndrome, or other stress-related disease?	
Has ill health impaired your ability to work in the last few years?	

RS	™ Mean	Several times a day	Sonce a day	Several times a	% Weekly	Several times a	% Monthly	%Rarely	 22 43%
RS	2.1	2%	3%	7%	5%	15%	19%	37%	14%
RS	1.6	0%	3%	6%	2%	5%	4%	22%	57%
RS	1.5	1%	1%	3%	3%	6%	11%	45%	31%
RS	4.2	18%	20%	17%	8%	7%	6%	13%	11%
RS	2.6	0%	0%	7%	31%	14%	9%	27%	11%
RS	5.5	18%	48%	19%	6%	2%	1%	5%	1%
RS	2.8	3%	6%	11%	15%	15%	14%	30%	6%
RS	2.2	0%	2%	6%	13%	14%	18%	40%	8%
RS	1.1	0%	0%	0%	2%	0%	3%	22%	73%
RS	1.1	0%	0%	1%	0%	1%	1%	13%	84%
RS	1.1	0%	0%	0%.	1%	3%	3%	23%	70%
RS	1.1	0%	0%	0%	0%	3%	4%	35%	58%
RS	1.2	0%	0%	0%	1%	3%	7%	39%	50%
RS	2.3	2%	2%	7%	10%	14%	22%	33%	11%
RS	1.2	0%	0%	1%	1%	4%	5%	28%	60%





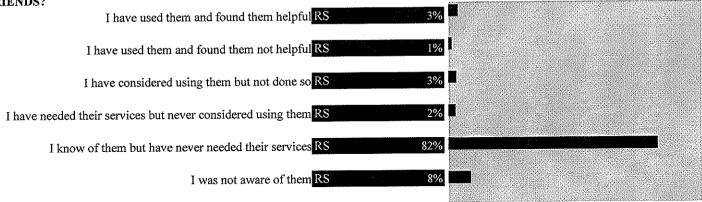
Health, Lifestyle and Support		 										
		Mean	Median	0	1	2	3	4	5	-6	7	>7
Number of days each week you usually have at least one alcoholic drink (a	RS	2.6	2	21%	-22%	14%	11%	9%	7%	4%	11%	0%
beer, glass of wine, or mixed drink) Average number of alcoholic drinks you consume on days that you drink	RS	2.1	2	2%	38%	43%	12%	3%	1%	1%	- 0%	1%
Average number of cigarettes you smoke daily, if any	RS	1.3	0	92%	1%	1%	0%	0%	0%	1%	0%	5%
Average number of times you smoke a pipe or cigar daily, if any	RS	0.2	0	97%	1%	1%	1%	0%	0%	0%	0%	1%
Average number of servings of caffeinated drinks that you consume daily (coffee, tea, or soft drinks)	RS	 2.7	2	9%	21%	28%	20%	8%	6%	3%	1%	3%
How many people in your community can you turn to for help?		 		0	1	2-3	4-5	6-10				
People whom you can easily ask for small favors	RS	 16.3	10	1%	3%	13%	21%	26%	36%			
People from whom you could expect real help in times of trouble	RS	7.0	5	3%	3%	24%	33%	27%	11%			
People with whom you can share your most private feelings	RS	2.7	2	11%	22%	43%	18%	6%	1%			
People (other than your spouse or equivalent) who you feel will be happy simply because you are	RS	6.6	3	15%	6%	34%	22%	16%	7%			

Attittudes and Opinions	Coding for mean: [6] [5] [4] [3] [2] [1]
	Mean Strongly Agree Agree Slightly Agree Disagree Disagree Strongly Disagree Con not Know Do not Know Does not apply
For the following statements, indicate your level of agreement:  I would like to remain in the practice of law for the rest of my career	RS 4.2 19% 30% 13% 5% 10% 10% 5% 8%
I would like to stay with my current law firm or employer for the rest of my career	
If I knew then what I know now, I would not have become a lawyer	RS 2.9 9% 13% 14% 8% 23% 29% 3% 2%
No matter how fast our household's income goes up, we never seem to get ahead	RS 3.2 8% 17% 18% 9% 26% 16% 1% 6%
Our household income is high enough to satisfy virtually all our important desires	RS 4.1 19% 35% 15% 11% 11% 8% 0% 1%
My workload is too heavy	RS 3.7 9% 20% 25% 14% 23% 3% 0% 5%
I often feel worried or anxious	RS 3.6 10% 21% 22% 14% 24% 8% 0% 1%
My problems are so big that I can't run my life the way I want to	RS 2.4 2% 8% 11% 12% 37% 27% 1% 2%
I seem to get sick easier than other people	RS 1.8 2% 3% 5% 5% 37% 45% 1% 3%
I sometimes have an uncontrollable urge to have an alcoholic drink	RS 1.6 1% 2% 3% 5% 27% 58% 0% 5%
Excessive drinking is taking a toll on my professional or personal life	RS 1.3 0% 0% 1% 0% 21% 67% 1% 10%
The likelihood is greater than 50-50 that I will change employment within the next two years	RS 2.3 8% 5% 6% 5% 28% 38% 4% 5%
If my children or other able young people asked for my advice regarding careers, I would encourage them to go to law school if they had an interest	RS 4.2 14% 36% 21% 8% 11% 6% 3% 1%
I feel that I'm in control of my own destiny professionally	RS 4.2 13% 37% 23% 12% 9% 4% 0% 1%
It is a primary responsibility of bar-related organizations to sponsor programs that assist lawyers with balancing their personal and professional lives	RS 4.0 12% 29% 25% 8% 14% 5% 6% 1%
Sexist attitudes are preventing women attorneys from becoming senior partners and managing partners in medium and large law firms	RS 3.0 4% 9% 14% 8% 21% 10% 28% 6%
Racist attitudes are preventing minority attorneys from becoming senior partners and managing partners in medium and large law firms	RS 3.2 5% 11% 14% 6% 18% 9% 30% 6%

Within the last few years, I personally experienced sexual harassment in the profession	RS	1.8	3 2%	4%	4%	1%	23%	46%	2%	18%	
		Coding for mea	n: [6]	[5]	[4]	[3]	[2]	[1]			
For the following statements, indicate your level of agreement:		Mean	Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree	Do not know	Does not Apply	
With	Within the last few years, I personally experienced discrimination against me	RS	2.	4%	6%	6%	2%	21%	41%	4%	16%
in the profession because of my sex or race Lawyers in my firm neglect management and leadership tasks	RS	3.	3%	10%	18%	5%	18%	12%	2%	32%	
	Concentration and the factor of the factor o	RS	2.0	3%	7%	9%	7%	24%	17%	2%	30%
threa I wo	uld rather work here than with any other law firm I know	RS	4.	7 26%	27%	13%	2%	6%	3%	4%	20%
IfIc	could afford to leave the practice of law at this time, I would do so	RS	3.	5 14%	17%	15%	10%	18%	11%	2%	12%
My	firm does not have enough work to keep all of our lawyers fully engaged	RS	2.9	) 1%	3%	6%	5%	25%	29%	2%	28%

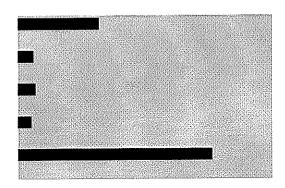
## Support Services

What is your experience with bar supported services such as BARCares, PALS, and FRIENDS?

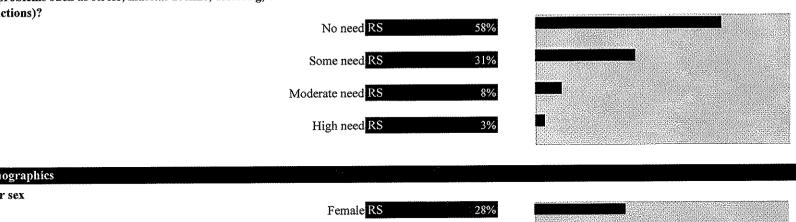


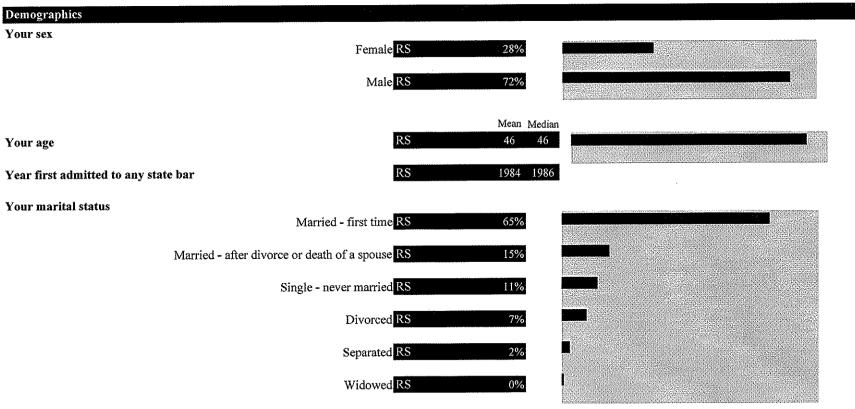
What is your experience with other support services such as counseling or support groups?

I have used them and found them helpful RS	25%
I have used them but not found them helpful RS	5%
I have considered using them but not done so RS	5%
I have needed their services but never considered using them RS	4%
I have never needed them RS	61%

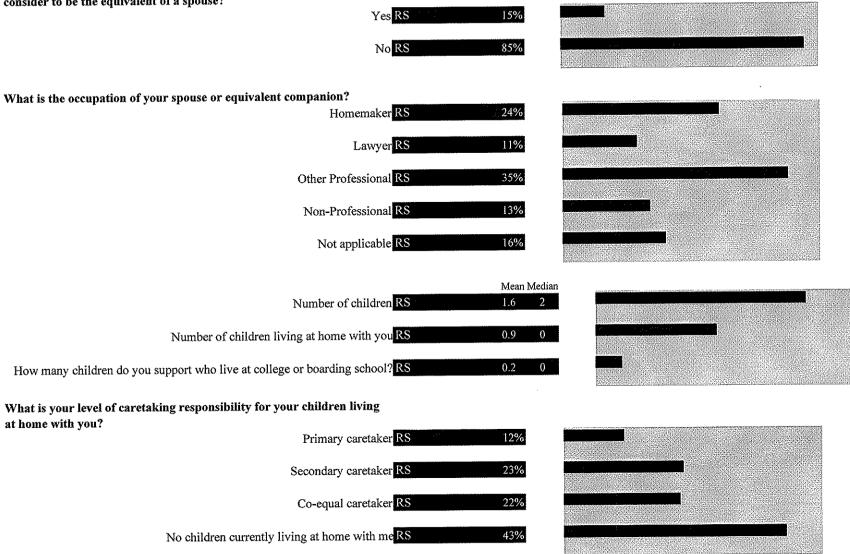


Please reflect honestly on the state of your life and the challenges you face. What is your level of need for counseling or other help (to address the problems such as stress, marital decline, drinking, or other addictions)?

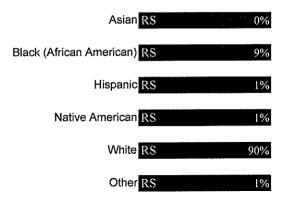


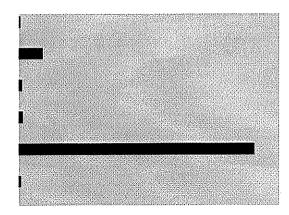


If unmarried, do you presently live with an adult companion you consider to be the equivalent of a spouse?

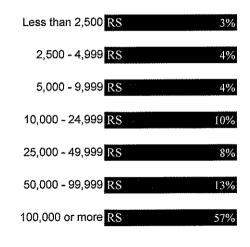


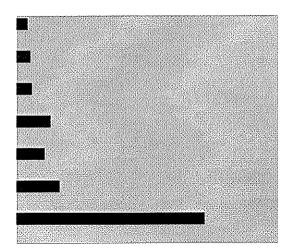
#### Your race (mark all that apply):



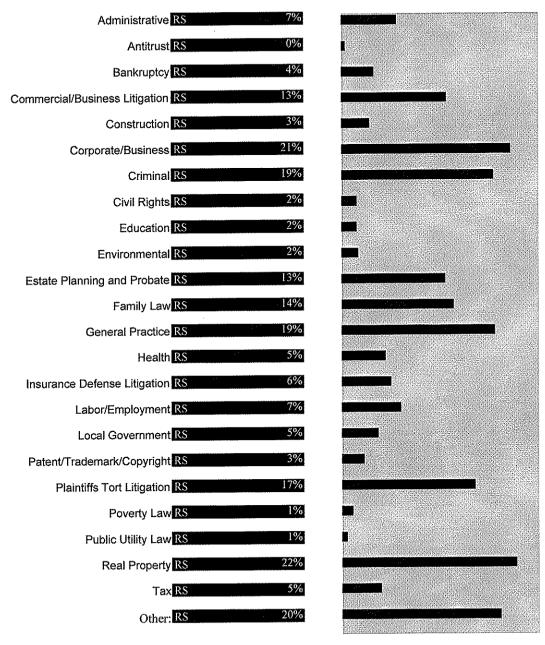


## In what size city or town is your office located?

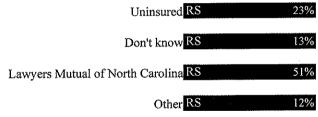


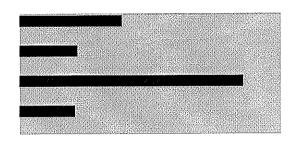


Check each substantive area of law that represents at least 25% of your practice.



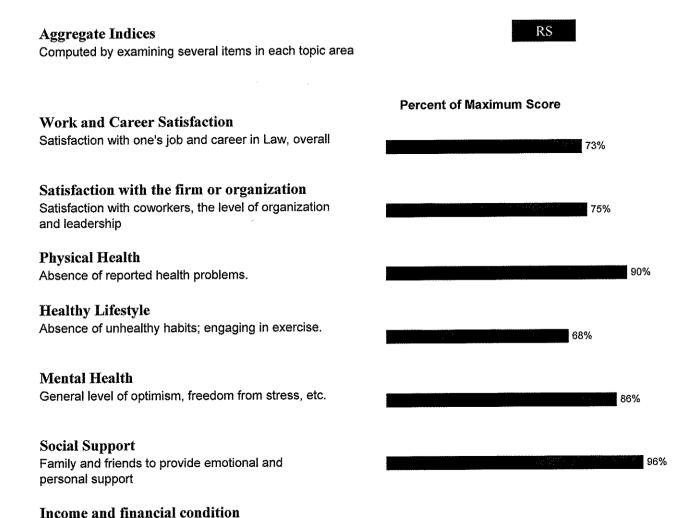
Please state whether and, if applicable, with whom you carry professional liability insurance:





Note: The following financial questions are intended to explore financial well-being and stress. Please respond in thousands.

		25th			75th		
Financial Data		Mean	Percentile	Median	Percentile		
What is your total annual income, from your law practice or career, approximately?	RS	119	60	92	130		
Realistically, how much annual income from your law practice or career would you like to make within three years?	RS	168	85	125	200		
How much debt does your firm/practice owe?	RS	72.1	<i>intitle</i> , 0	0	23		
What is your family's total annual income?	RS	175	90	130	200		
What is your household's approximate net worth at present?	RS	732	100	350	850		
What is your household's approximate debt at present?	RS	230	48	150	260		
Realistically, how much would you like your total annual family income to be within three years?	RS	219	120	175	250		
How much educational debt (from undergraduate, law school, and any other graduate school combined) do you still have outstanding?	RS	12	0	0	3		



Level of satisfaction with pay

What are the most significant opportunities for the legal profession today -- opportunities that may present themselves to you or to your law firm or employer?

#### Random Sample

- \* An opportunity to improve its image with the general public.
- \* \$
- \* Although I am retired, I believe that estate planning and elder law are areas of law that offer great potential for lawyers.
- \* As lawyers, we have the privilege of having "instant credibility"; i.e., people presume that we are at least of above average intelligence. With this gift, if we choose to forego having new BMW's every year, we can live comfortably, using this influence for the greater good. Once we as lawyers realize that doing for others who need it (rather than having lots of money)is the key to satisfaction in lifestyle, we will be a happier group.
- \* Bringing reasoned and balanced public debate to the important and critical social issues of our time.
- \* Given the state of present day affairs, I feel that the legal profession has unlimited opportunities for members of the profession. For those
- \* I am not sure.
- \* Its hard for me to know since I do not practice law.
- \* N/A
- \* Retired n/a
- \* Teaching attorneys that representing your client is not "at any cost" teaching attorneys that working cooperatively with other counsel is in fact the best way to represent clients.
- \* There are a number of organizations, e.g., CPAs, consultants etc, that practice law without a license. The leagal profession should take a test case to prevent this already wide spread practice from further eroding legal standards and professionalism.
- \* To be of service to others in their greatest hour of need.
- \* To make a difference or impact on a client's life, so much so that he or she changes his behavior and becomes a productive member of society or a voice to help others that could potentially fall into the traps. To be a role model for those coming behind you
- \* to serve others with integrity, compassion, and competence
- \* Unsure

### What is the single largest problem you face in your law practice today?

#### Random Sample

- \* A concerted effort by insurance companies and the medical profession to destroy the rights of tort victims!
- \* Advertising: Lack of Professionalism, lack of respect for lawvers
- \* Balancing the demands of my practice with my family life and the need to have personal time.
- \* boredom
- \* Decline of industry in which practice is centered.
- \* Difficulty finding legal jobs outside of the current career path.
- \* Increasing client base
- \* It is not what you do, or how good you do it, or what is the right thing to do, it is how much money can be made. The practice of law is money driven, even in the criminal field. Influences and outcomes are based on who has the most money (thus the most influence on political and elected positions). It does not matter how much work the lower level workers do, no what is the right thing to do, but what is the most favorable thing to do for the most influential. And secondly, my student loan debt has paralyzed me and put me under a burden that I feel I can never get out under.
- \* Keeping up with CLE and bar dues.
- \* Lack of civility from opposing counsel and unwillingness to work together for benefit of the parties.
- \* Lousy judges. We need better judges in this state. We need to pay them more. They need more resources. We must stop the cycle of assistant DA to District or Superior Judge. We need to get back to the idea of "retiring" to the bench. We need judges who have represented people or entities (besides the state), who understand the realities of practicing law.
- \* My health.
- \* n/a
- \* None.
- \* not enough revenue and too much overhead; and too many hours at the office
- \* overworked
- \* Retired n/a
- See above. The greatest challenge in my business life is to create a well functioning operation where all family members have good relations.
- \* The billable hour requirement.
- \* THE BILLABLE HOUR. It is the worst form of professional slavery. In and of itself, it is not all that bad in theory. In practice, however, it drives and totaly dominates big firm life. It encourages cheating and devalues and abscures some attorneys' other contributions and merits. it encourages hoarding of work and reduces the incentive to pass it off to other people better suited and more willing to do a particular task. Furthermore, it robs me of the ability to service many of my clients to the extent they need to be, as billing more than the alloted amount of time to a particular account and client results in additional write-offs, reducing one of the key criteria on which I am based as an associate (i.e., realization rate), runs up bills that are irritating to clients and increases the amount of time partners must review pre-bills. When this form of compensation is discarded, life in the private practice of law (and esp. in big law firms) will be revolutionized and attorneys will be able to spend more of their time living, rather than worrying about the mantra of how many hours they have for the month or year. Many prominent law firms (e.g. Weil Gotshal and

The practice of law is becoming less the practice of law and more sales oriented. The practice also is being eroded by non-professionals practicing without a license. For example, a large number of environmental consulting organizations provide clients legal advise concerning regulatory requirements and standards. The fee schedule is so far out of line that its is attractive for clients to develop in-house expertise or use non-profesionals at lower rates. Associate salaries place too great a strain on firms, forcing all members to bill more leaving less time for family and outside interests. This results in a less satisfying work arrangement. Because of the fee structure, most individuals can not afford quality legal representation. Lawyers working primarily on a contingency fee basis tend to be less qualified and less focused on any individual case.

\* Time Management

If you have any additional comments regarding the state of the profession or the quality of life among attorneys, please include them now.

#### Random Sample

- \* I wish I had more free time. A 55 hour week would be much appreciated. I'm also uncertain about how much vacation I'll be able to take in the future. I would hope I could take at least 2 weeks a year. I personally think that attorneys work too many hours. I would like to leave the office regularly at 6pm if I arrive at 8:15 and don't take a lunch.
- \* Advertising has ruined our professionalism. I never thought that the profession would descend to the ambulance chasing we have today
- \* Although I believe I was considered pretty good in the courtroom. I will never set foot in one again, unless it is as a teen court volunteer.
- \* I am worried about the following: 1.The level of debt that many recent law graduates carry. This almost excludes them from pro bono and other public service work. 2. I am worried about the shift to large and moderately large firms which has been hastened by legal specialization, and the subsequent demise of the small firm and solo practioner and the generalist. 3. I am concerned that what was once a profession in the best sense of the word is now merely a business, influenced primarily by money and competition. 4. I am concerned that the bar associations and regulatory bodies of the legal profession are mostly comprised of members from large firms and so-called "good ole boys." 5. Contingency fees are now allowed even in domestic cases, where most world legal systems prohibit them as unethical. 6. Legal advertizing has also hurt the profession, and still does, despite regulation.
- \* I have practiced in several jurisdictions. I find most of the lawyers in North Carolina to be highly qulaified and highly motivated. To its credit, the less attractrive aspects of the legal practice e.g., "Rambo litigation," have not become standards in the legal profesion in North Carolina although there are always the lawyers who feel they are vigorously defending their clients by being unrealisite, uncompromising and disagreeable. I think that judges should be more active when instances of borderline tactics are brought to their attention and more wiling to impose sanctions for tactics that are obviously intended to derail the procees. In the end, the legal system should be about finding the truth and justice. Too many lawyers are concerned with winning or losing and engage in nefarious tatics in an effort to win. While we all must vigorously defend our clients, part of that should be to counsel the client as well.